



FAQs About Our New Membership Packages

1. Why did the IGLA Chamber change the membership structure?

Membership structure has not been changed in over 15 years. Like many member-based organizations, we are moving to a tiered benefits structure that provides benefits based on investment level and not the number of employees or type of business. Our goal is to improve benefits, value and the quality you receive from your IGLA Chamber membership.

2. How is the new structure different from the old one?

The tiered structure clearly outlines the list of benefits members receive for each level. The new membership structure is more equitable.

3. Will I still be able to receive benefits that are not included in my selected level?

The benefits listed under your tier are the benefits included with your membership. If you would like to take advantage of the additional benefits in the higher tiers, you can upgrade to that level at any time.

4. When do I have to change to the new structure?

The IGLA Chamber staff will send a renewal letter about 30 – 60 days prior to your anniversary date that recommends a membership level. You can select the level that best meets your needs. Until your anniversary date, your dues are still reflective of the previous employee count structure. You should have received a letter indicating which new tier your membership has been assigned to as of January 1, 2019.

5. What if I choose to upgrade to a different tier during the year?

If you upgrade on your anniversary date (date you originally joined), you will be billed for the new tier. If you upgrade before your anniversary, you will be billed for the difference between the new tier and the unused portion of your current tier. Your anniversary will then be changed to the date you upgraded your membership.

6. How do I access the benefits in my tier?

Membership benefits in your tier may be accessed any time during the annual period. If there are benefits stated that you want to access, such as the mailing labels for all IGLA businesses, call the IGLA Chamber at (712) 332-2107. IGLA Chamber staff will work with you on the item, provide a link, or get you registered!

7. Which level is best for my business?

Although the IGLA Chamber staff can recommend a level that is appropriate for you, you will have the choice to select your membership level. Each level offers a package of benefits for a fixed investment for one year. You may opt to select a different level the following year based on how you want to engage with the IGLA Chamber and the IGLA community.

8. What about non-profit organizations?

Non-profit organizations may select any tier of membership. There is not a different rate for non-profit organizations.

9. Who can answer other questions I have?

For additional questions, please feel free to contact, Kiley Zankowski, Director of Membership, at kiley@okobojchamber.com or call the IGLA Chamber at (712) 332-2107. The IGLA Chamber staff can explain the programs, services, and benefits of each level.